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Certificate Number: AC-345-730067

This ALISON Certificate validation page proves the authenticity of the certificate provided to our learners.

ALISON Certificate which Yann has completed to the certification standard (generally 80% average across all quizzes and tests, plus all learning objects completed) appear below.

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Name:	Yann GEFFROTIN
Email:	yanngeffrotin@gmail.com
Country:	France
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Diploma in Operations Management

(97.7% quiz score)

Course Details

Operations management is of central importance to any organisation, whether they are manufacturing companies producing physical products or organisations offering services, or whether the organsiation is in the private, public or voluntary sectors. This free online course reviews a wide variety of topics from the development of operations management, to the role of the operations manager, the transformation model, planning and scheduling methodologies and practices, and inventory and quality management. This course will give learners a thorough understanding and knowledge of operations management and its organisational and managerial applications. The course is ideal for learners working in organisations, or who would like to work in organisations, and who want to contribute to the development of the organisation in the area of operations management.

Modules and Topics Studied

- Module 1: What is Operations Management?
- Module 2: Development of Operations Management
- Module 3: The Operations Manager
- Module 4: The Transformation Model
- Module 5: The Boundary of the Operations System
- Module 6: Operations Management Strategies
- Module 7: Applying Operations Management Inventory and Quality Management
- Operations Management Assessment 1
- Operations Management Assessment 2
- Operations Management End of Course Assessment

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